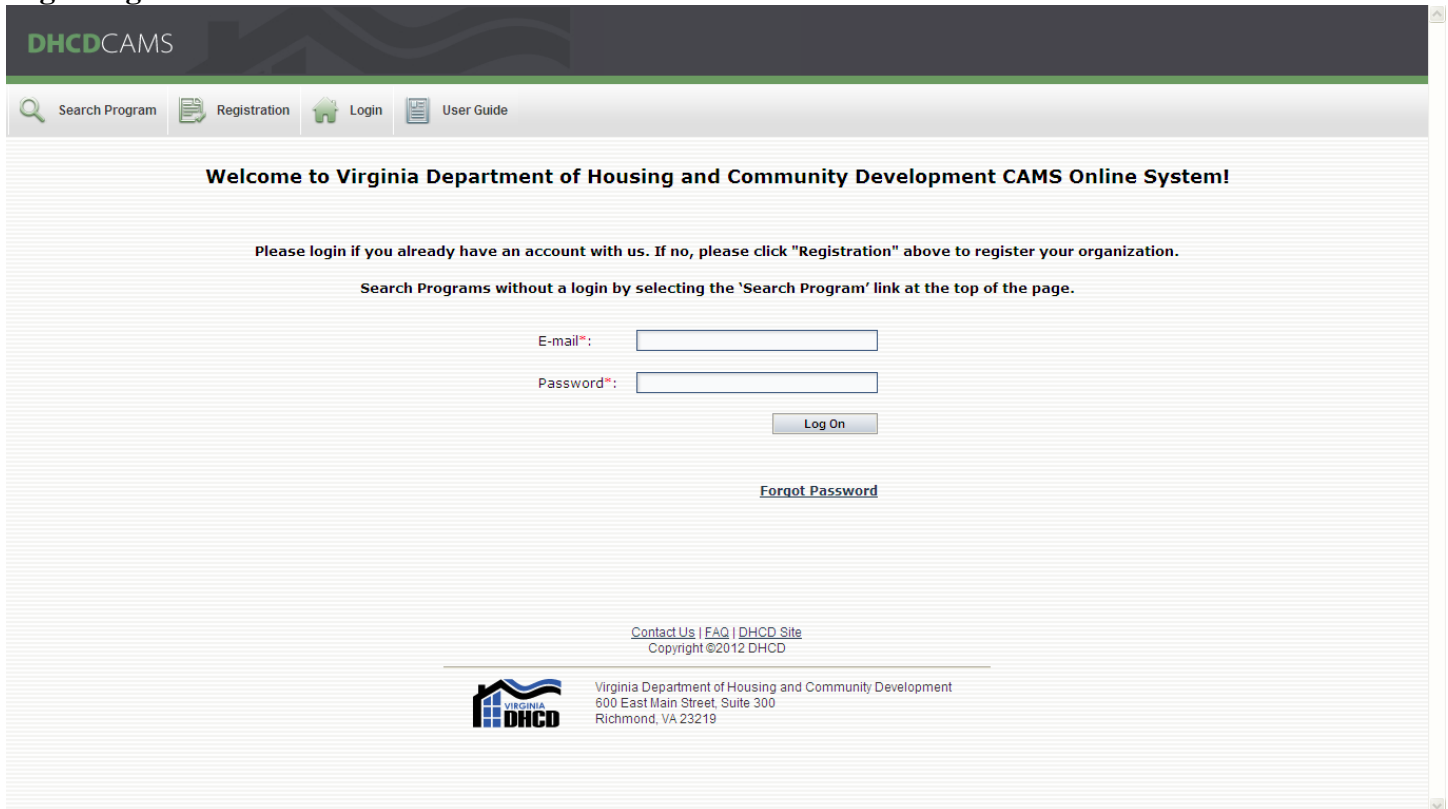


User Reference Document - Reset Password

Access the link for CAMS. The Login page will display.

Login Page



The screenshot shows the DHCD CAMS Login Page. At the top, there is a dark header with the DHCD CAMS logo. Below the header is a navigation bar with links: Search Program, Registration, Login, and User Guide. The main content area has a welcome message: "Welcome to Virginia Department of Housing and Community Development CAMS Online System!". Below this, there is a prompt: "Please login if you already have an account with us. If no, please click 'Registration' above to register your organization." and a note: "Search Programs without a login by selecting the 'Search Program' link at the top of the page." The login form consists of two input fields: "E-mail*" and "Password*", each followed by a "Log On" button. Below the "Log On" button is a link for "Forgot Password". At the bottom, there is a footer with the DHCD logo, contact information, and copyright notice.

DHCD CAMS

Search Program Registration Login User Guide

Welcome to Virginia Department of Housing and Community Development CAMS Online System!

Please login if you already have an account with us. If no, please click "Registration" above to register your organization.

Search Programs without a login by selecting the 'Search Program' link at the top of the page.


E-mail*:

Password*:

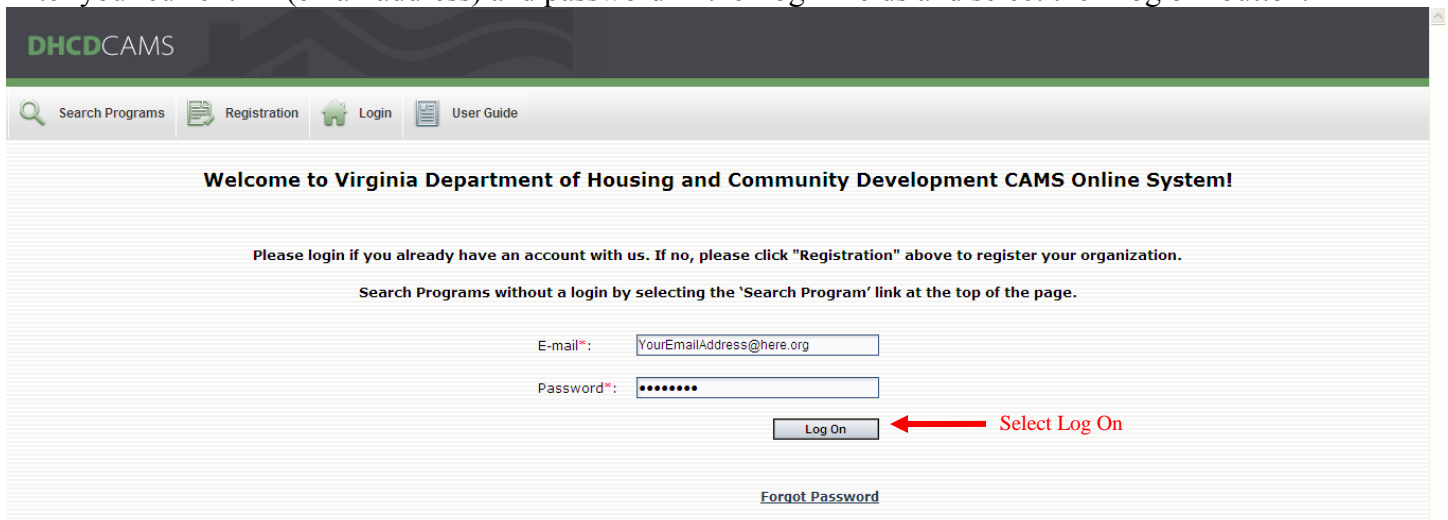
Log On

[Forgot Password](#)

[Contact Us](#) | [FAQ](#) | [DHCD Site](#)
Copyright ©2012 DHCD

 Virginia Department of Housing and Community Development
600 East Main Street, Suite 300
Richmond, VA 23219

Enter your current ID (email address) and password in the Login fields and select the 'Log on' button.



This screenshot is identical to the previous one, but with the login fields filled in. The "E-mail*" field contains "YourEmailAddress@here.org" and the "Password*" field contains "*****". A red arrow points to the "Log On" button with the text "Select Log On".

DHCD CAMS

Search Programs Registration Login User Guide

Welcome to Virginia Department of Housing and Community Development CAMS Online System!

Please login if you already have an account with us. If no, please click "Registration" above to register your organization.

Search Programs without a login by selecting the 'Search Program' link at the top of the page.

E-mail*:

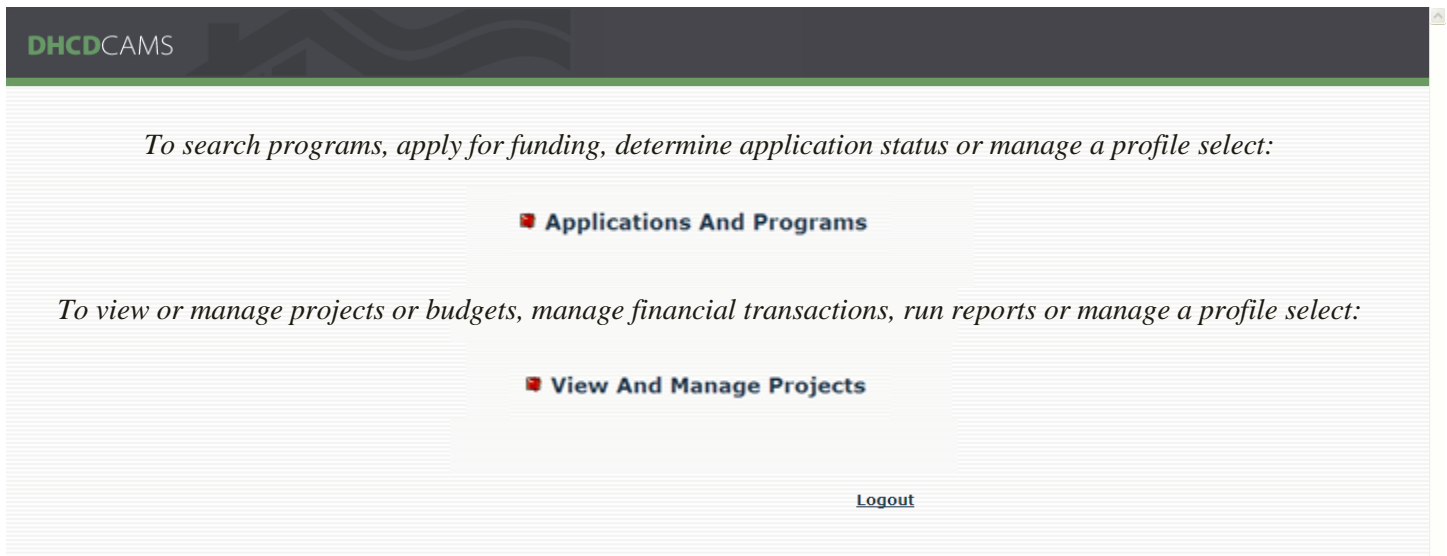
Password*:

Log On ← Select Log On

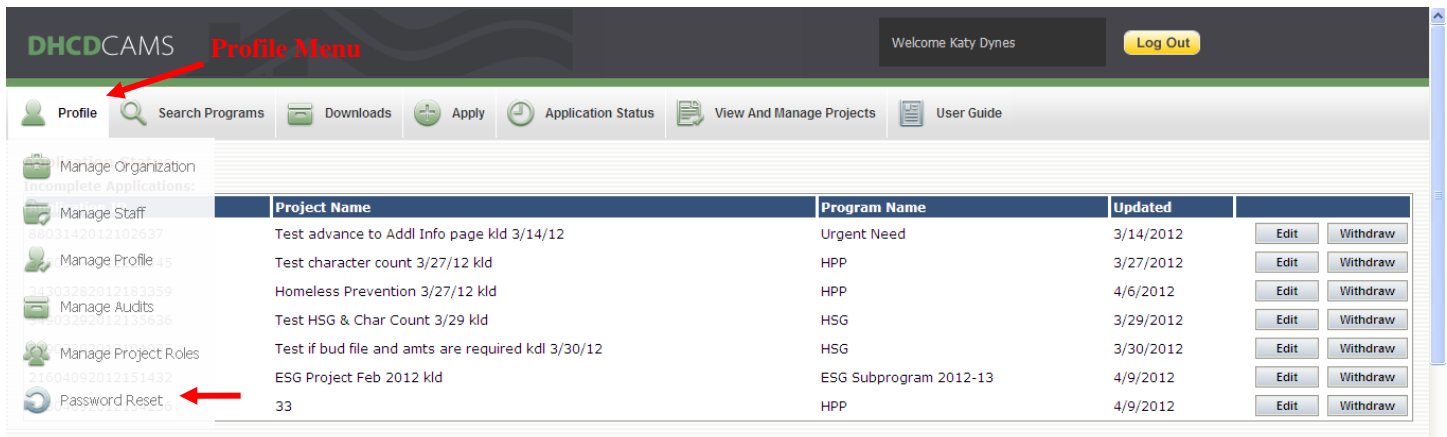
[Forgot Password](#)

User Reference Document - Reset Password

Once the Log On option is selected, the main menu page will display. Select ***Applications and Programs***.

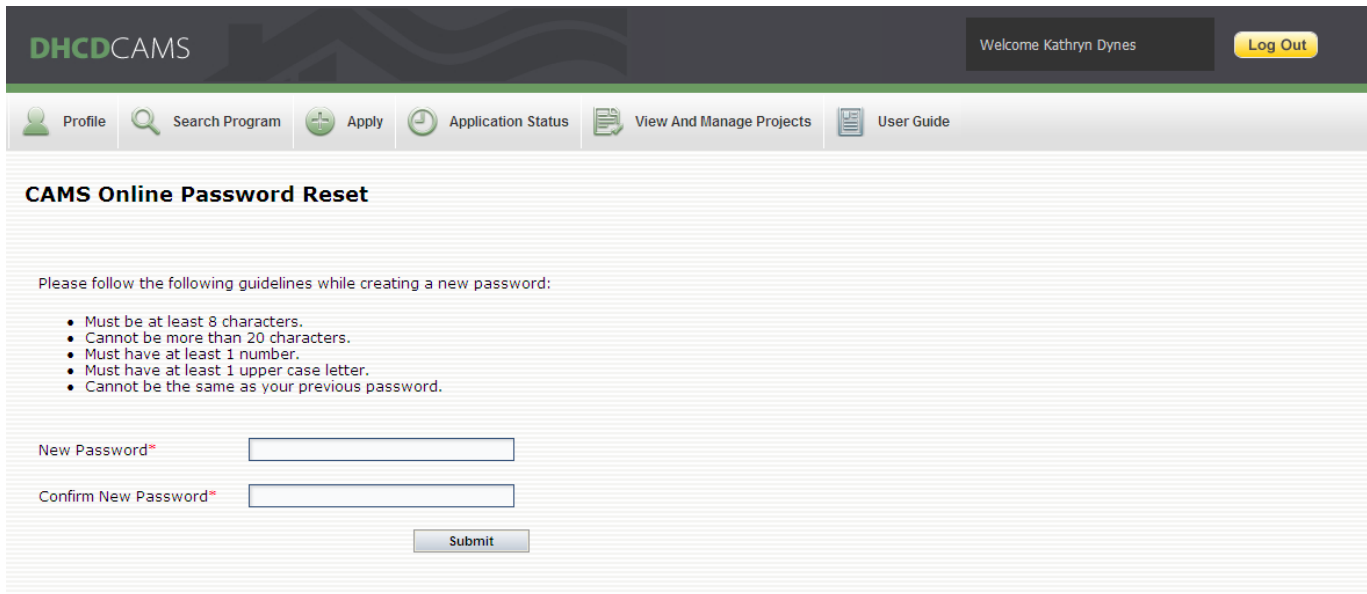


Hover over the **Profile** menu at the top of this page with your mouse. This is a static menu which appears at the top at all times. The ***Password Reset*** page will display at the bottom of the available page selections. Move your mouse down the list to select this option.



User Reference Document - Reset Password

The page below will display allowing you to enter and confirm selection of a new password. All of the password guidelines must be followed.



DHCD CAMS Welcome Kathryn Dynes [Log Out](#)

[Profile](#) [Search Program](#) [Apply](#) [Application Status](#) [View And Manage Projects](#) [User Guide](#)

CAMS Online Password Reset

Please follow the following guidelines while creating a new password:

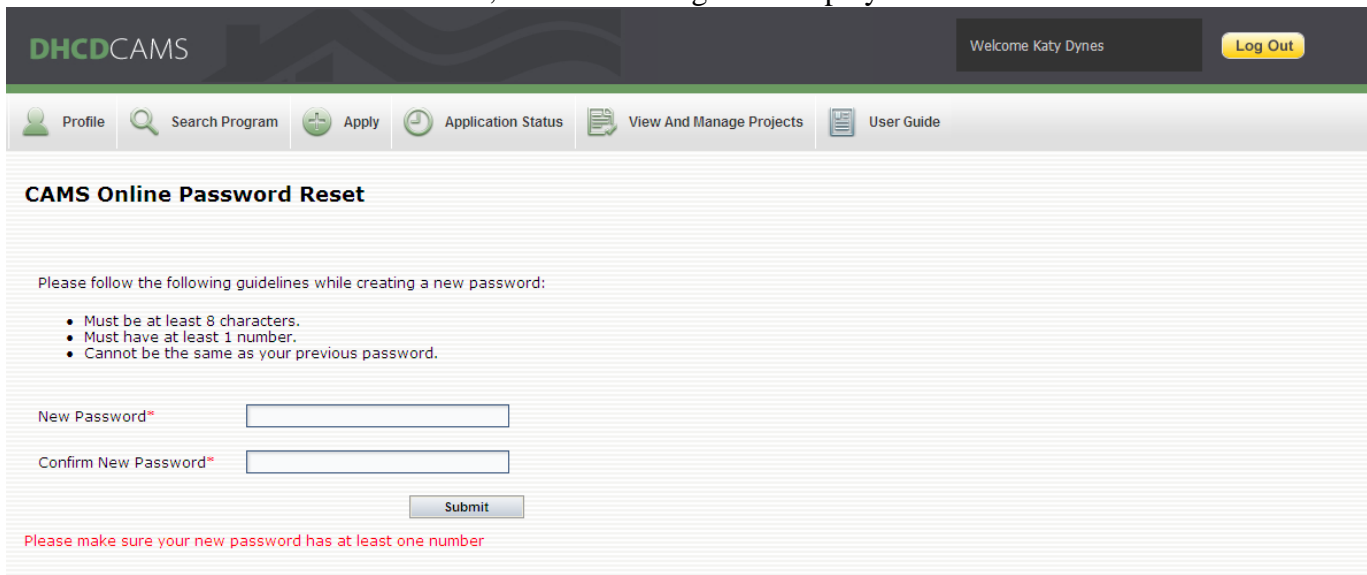
- Must be at least 8 characters.
- Cannot be more than 20 characters.
- Must have at least 1 number.
- Must have at least 1 upper case letter.
- Cannot be the same as your previous password.

New Password*

Confirm New Password*

[Submit](#)

Enter a new password and confirm it. If a different password is entered in the “Confirm” field, or any of the Password Guidelines are not followed, an error message will display.



DHCD CAMS Welcome Katy Dynes [Log Out](#)

[Profile](#) [Search Program](#) [Apply](#) [Application Status](#) [View And Manage Projects](#) [User Guide](#)

CAMS Online Password Reset

Please follow the following guidelines while creating a new password:

- Must be at least 8 characters.
- Must have at least 1 number.
- Cannot be the same as your previous password.

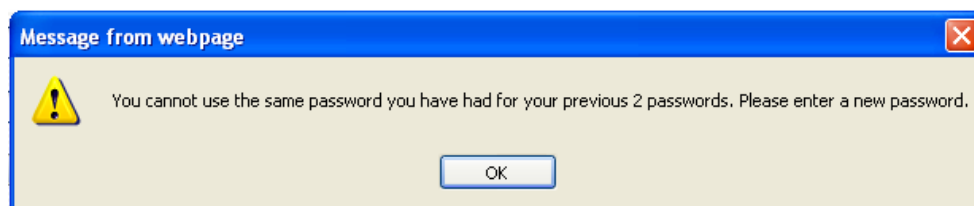
New Password*

Confirm New Password*

[Submit](#)

Please make sure your new password has at least one number

Select the ‘Submit’ button. If you entered a previously used password, an error message will appear.



User Reference Document - Reset Password

Upon entering a valid new password and selecting the Submit button, you will receive the following message.



You should be able to log into CAMS with your new password.